

# INVESTOR PRESENTATION

# **DECEMBER 2021**

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# LA BANQUE POSTALE AT A GLANCE



# LA BANQUE POSTALE: INVESTMENT CASE

#### **A LARGE AND DIVERSIFIED BANCASSURER**

11<sup>th</sup> largest bank in the Eurozone with total assets of €754bn and NBI of €4.0bn

100% owned by Groupe La Poste (in turn 66%-owned by Caisse des Dépôts and 34% by the French state)

10.2 million active retail customers in France<sup>(1)</sup> An international footprint through CNP Assurances (2)

#### A balanced mix of businesses:

- Bancassurance France: 60% (3)
- International Bancassurance:12 %
- Wealth and Asset Management: 6%
- Corporate and Investment Banking: 22%

#### **2030 STRATEGIC PLAN: 2025 TARGETS**



>3% (2020-2025 CAGR) **20%** generated internationally

C/I RATIO

-10 points



Controlled growth at 3.5% (2020-2025 CAGR)



of 8% in 2023 (4)

#### H1 2021: STRONG BUSINESS MOMENTUM IN A STILL **UNCERTAIN ENVIRONMENT**

#### **Higher profit:**

- Attributable net profit: +7% at €499m (5)
- NBI: + 9% to €3,956 million
- Improved C/I ratio at 69.1% (-3.9 pts)
- RONE of 8.2%
- Cost of risk at a low 13 bps in an environment shaped by a gradual recovery from the crisis

Very robust balance sheet structure:

- Solid CET1 ratio of 20.2%
- Solvency II ratio of 219% for CNP Assurances
- Very strong liquidity position: LCR of 220%
- Robust NSFR at 146%

#### **JUST TRANSITION: A HEIGHTENED CSR COMMITMENT**

#### **Customers**

through a new

Innovative

- Community Successful community
  - Broader access to positive-impact finance
  - The European \_ Commission approved in principle the payment to La Banque Postale of €1.77bn in consideration of its public service

mission for 2021-2026

#### **Co-workers**

Launch of an internal participative consultation process to increase La Banque Postale's community engagement

Data as of 30 June 2021 unless specified

Investor presentation / December 2021

(1) Core customers whose income is paid into their La Banque Postale account and who have purchased one or more products (2) 62.84%-owned; On 28 October 2021, La Banque Postale announced its intention to acquire CNP Assurances' shares held by Groupe BPCE and to file a simplified public tender offer with the AMF for CNP Assurances' minority shareholders at the price of €21.90 per share with the intention of ultimately implementing a squeeze-out if conditions are met (3) As a % of Attributable net profit generated by business segments (4) Excluding Basel IV impact (5) Excluding first-time consolidation entries and PPA adjustments

consultation promoted

advertising campaign

community offers

# **A LARGE PUBLIC BANCASSURER**

BANQUE



12 RÉPUBLIQUE **FRANCAISE** Liberté Égalité Fraternité 66% Caisse des Dépôts ROUPE 62.84%<sup>(2)</sup> assurances

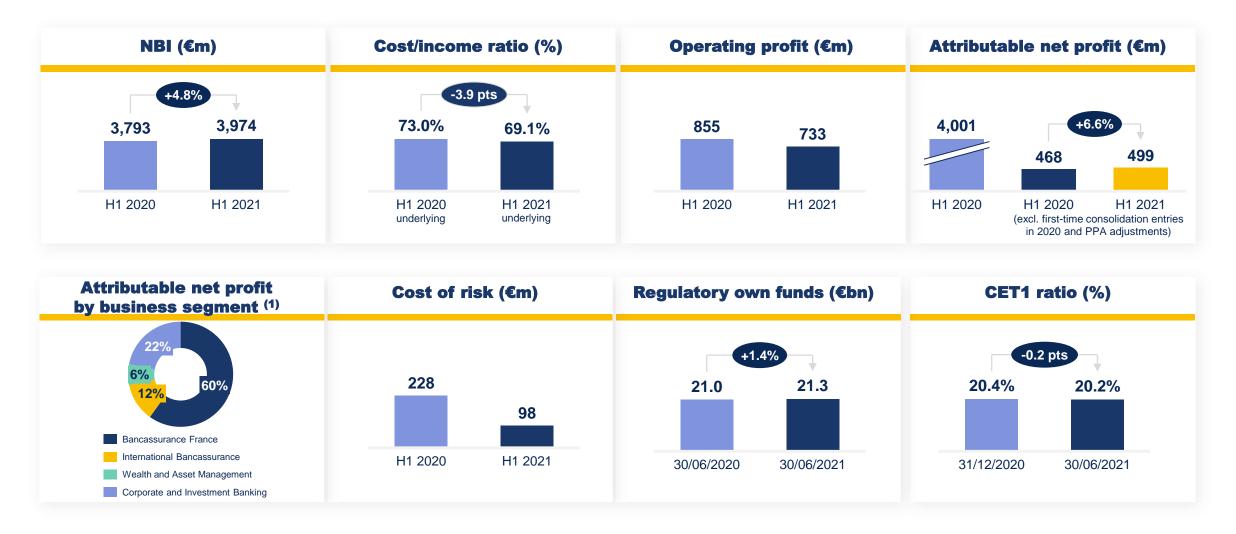
**OWNERSHIP STRUCTURE** 

(1) Caisse des Dépôts and its subsidiaries constitute a State-owned group serving the public interest and the country's economic development. The Group fulfils public interest missions in support of public policies implemented by the State and local authorities and may engage in open market activities.

(Article L. 518-2 of the French Monetary & Financial Code)

Investor presentation / December 2021 (2) On 28 October 2021, La Banque Postale announced its intention to acquire CNP Assurances' shares held by Groupe BPCE and to file a simplified public tender offer with the AMF for CNP Assurances' minority shareholders at the price of €21.90 per share with the intention of ultimately implementing a squeeze-out if conditions are met

# **A DIVERSIFIED PROFILE AND A STRONG CAPITAL BASE**





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## **A YOUNG BANK**

2010

P&C insurance

in partnership

with Groupama

business created



#### 2006

La Banque Postale created as the vehicle for La Poste's savings, deposit and lending businesses (Livret A, postal checking accounts)

### 2011 Corporate ler

Corporate lending business launched

### 2009

Consumer finance business created in partnership with **Société Générale** 

LA BANQUE POSTALE



#### 2012

Local authority lending business launched

> **2013** BPE

acquired

BPE

### 2017

KissKissBankBank acquired

KissKiss Bank Bank

#### **2019**

La Banque Postale becomes sole shareholder of LBP Consumer Finance

### 2021

La Banque Postale announces its intention to acquire **CNP Assurances**' shares it doesn't already own



2020

La Banque Postale becomes sole shareholder of LBP Assurances IARD

#### 2015 Asset management

partnership with Aegon AM and with Malakoff-Médéric

Ma French Bank launched

2019

MA FRENCH BANK

### 2020

La Banque Postale becomes majority shareholder of **CNP Assurances** 









# **A FULL SERVICE BANK**



LA BANQUE POSTALE

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(1) On 28 October 2021, La Banque Postale announced its intention to acquire CNP Assurances' shares held by Groupe BPCE and to file a simplified public tender offer with the AMF for CNP Assurances' minority shareholders at the price of €21.90 per share with the intention of ultimately implementing a squeeze-out if conditions are met
 (2) On 28 October 2021, Groupe BPCE and LBP announced entering into exclusive negotiations for the potential acquisition by Natixis Investment Managers of 40% of AEW's capital and 45% of Ostrum Asset Management's capital

# **A LEADING BANCASSURANCE GROUP**

#### A major player



with large customer bases

Benefiting from favorable market trends for bancassurers

- Life insurance remains France's most popular savings product
- Insurance products primarily distributed through bancassurance channels
- Changing customer expectations (e.g., simpler solutions, self care)
- **Technological revolutions** (e.g., digitisation, connected homes/cars)

Leading to increased operational efficiency

- Faster customer acquisition
- Cost and revenue synergies

#### By year-end-2022,

CNP Assurances will be the one-stop shop for the Group's life and non-life insurance businesses

through the transfer of La Banque Postale's non-life insurance subsidiaries (LBP Prévoyance, LBP Assurance Santé, LBP IARD) <sup>(1)</sup>



## A NEW GOVERNANCE STRUCTURE TO DRIVE IMPLEMENTATION OF THE STRATEGIC PLAN

### A RENEWED EXECUTIVE BOARD

Philippe HEIM Chairman of the Executive Board

Marion ROUSO Managing Director of Retail Banking

### Bertrand COUSIN

Managing Director of Corporate and Investment Banking

### STRENGTHENED GOVERNANCE

Stéphane DEDEYAN Chief Executive Officer of CNP Assurances

Christophe VAN DE WALLE Deputy General Manager Customer Experience and Banking Operations

Serge BAYARD Deputy General Manager Corporate and Investment Banking

Olivier LÉVY-BAROUCH Deputy General Manager Finance and Strategy

**Perrine KALTWASSER** Deputy General Manager Risks, Compliance and Supervision of the conglomerate

Zakaria MOURSLI <sup>(1)</sup> Deputy General Manager, IT Systems, Innovation, Data and Digital Transformation

Adrienne HOREL-PAGÈS Chief Sustainability Officer

Thomas GUITTET Chief Risk Officer

Nathalie COLLIN <sup>(2)</sup> Chief Executive Officer of the Consumer & Digital Division, Le Groupe La Poste

### LEADING FOUR LARGE BUSINESS LINES



(2) Associate member of La Banque Postale's Executive Committee

(1) Will join the Group by year-end 2021



# **STRONG CREDIT RATINGS**

	LAST UPDATE	LONG-TERM RATING	OUTLOOK	SHORT-TERM RATING	RATING BY DEBT
Fitch Ratings	2021/03/30	A	Stable	F1+	<ul> <li>Senior Preferred: A+</li> <li>Senior Non-Preferred: A</li> <li>Tier 2: BBB+</li> <li>AT1: BBB-</li> </ul>
<mark>S&amp;P Global</mark> Ratings	2021/11/04	<b>A+</b>	Stable	A-1	<ul> <li>Senior Preferred: A+</li> <li>Senior Non-Preferred: BBB-</li> <li>Tier 2: BB+</li> <li>AT1: BB-</li> </ul>

Long-term rating upgraded to A (from A-) and short-term rating upgraded to F1+ (from F1) by Fitch in March 2021

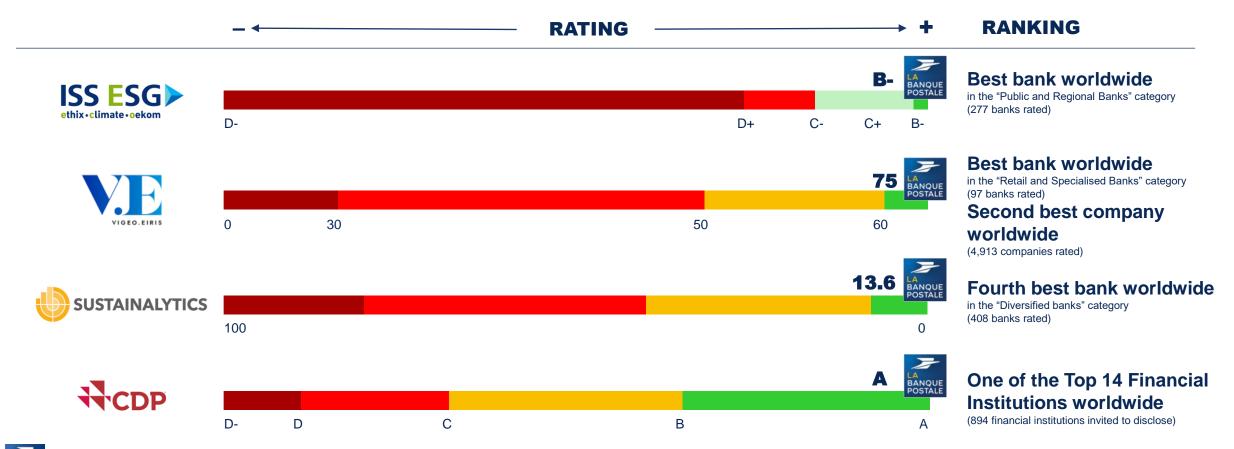
Long-term rating upgraded to A+ (from A) by S&P in November 2021



# **RECOGNISED INTERNATIONAL CSR LEADERSHIP**

Highest score obtained based on the criteria used by the Reclaim Finance NGO's Coal Policy Tool to assess French financial institutions

**Elected to the steering group of the UN Net-Zero Banking Alliance representing 34 European banks** 







# **2030 STRATEGIC PLAN**





## **A STRATEGIC DEVELOPMENT PLAN**

### **AMBITION**

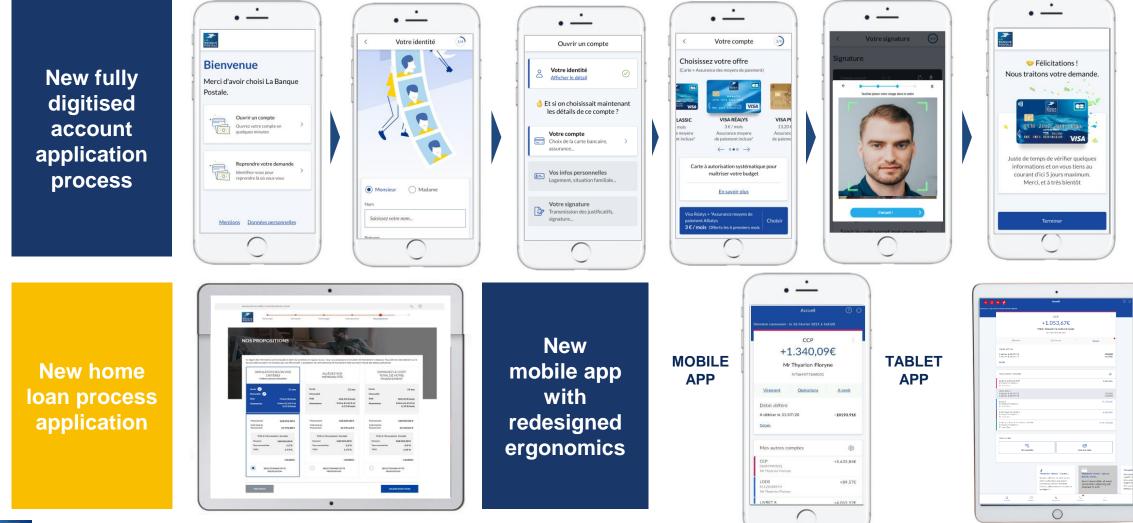
### Become France's favourite bank by 2023-2025,

close to its customers, with impeccable service quality, unrivalled community ambitions and a highly engaged workforce

	CUSTOMERS	COMMUNITY	CO-WORKERS
THREE TARGETS	Position La Banque Postale among the leaders in customer experience quality	Reaffirm our community ambition in support of the just transition	Place the employee experience at the centre of our strategic plan
	NPS <sup>(1)</sup> among the Top 3 on-line banks by 2023-2025	World leader in positive-impact finance	NPS of +20 for the question "Would you recommend La Banque Postale as an employer?"
	DIGITISATION	DIVERSIFICATION	DIFFERENTIATION
THREE LEVERS	of routine banking transactions, from end to end, benefiting both customers and co-workers	by leveraging ancillary growth drivers and tapping international markets	of the solutions offer to meet customers' needs at each stage in their lives
	As of 2022, customers will be able to carry out all of their routine banking transactions through digitised means	20% of net banking income to be generated in international markets by 2025	2022: launch of the first companion banking service bundles



## FASTER ROLL-OUT OF THE DIGITAL STRATEGY: NEW DELIVERIES TO IMPROVE THE CUSTOMER EXPERIENCE



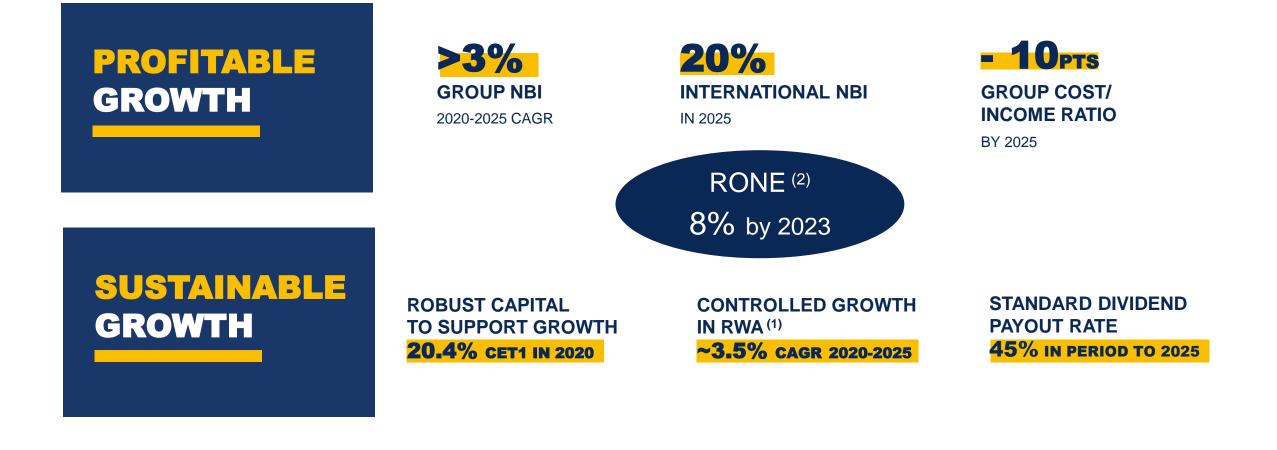


## FASTER TRANSFORMATION: INNOVATIVE AND STRUCTURING PARTNERSHIPS





### LEVERAGE UNIQUE DEVELOPMENT POTENTIAL TO DELIVER PROFITABLE GROWTH







# H1 2021 BUSINESS & FINANCIAL PERFORMANCES

# **GROUP PERFORMANCE**



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### **2021 H1 RESULTS REFLECTING STRONG MARKETING MOMENTUM IN A STILL UNCERTAIN ENVIRONMENT**

	HIGHER BUSINESS LINE CONTRIBUTION TO NBI	<b>€3,956m: up</b> 9% <sup>(1)</sup>
	IMPROVED COST/INCOME RATIO	69.1%: down 3.9pts <sup>(1)(2)</sup>
HIGHER RESULTS	LOW COST OF RISK	€98m, 13bps
	HIGHER ATTRIBUTABLE NET PROFIT	<b>€499m: up 7%<sup>(3)</sup></b>
	PROFITABILITY	RONE: 8.2% <sup>(3)</sup>
VERY ROBUST	ROBUST CAPITAL RATIOS	CET1: 20.2%
CAPITAL STRUCTURE		Leverage ratio: 6.7%
	COMFORTABLE LIQUIDITY POSITION	LCR: 220%

(1) Excluding changes in consolidation scope, currency effects, reversals of purchase price allocations, PEL/CEL effect and AML methodological review in 2020

 (2) Excluding Single Resolution Fund (SRF)/Fonds de Garantie des Dépôts et de Résolution (FGDR) contributions
 (3) RONE = Attributable net profit/Average risk-weighted assets capitalised at 14% (computed excluding badwill and PPA)

# **STRONG COMMERCIAL ACTIVITY**

#### BANCASSURANCE FRANCE

- Sustained momentum in home loans origination (up 23%)
   close to 2019 levels, with restored margins
- Resilient consumer finance term creditor insurance (up 27%)
- Strong momentum in unit-linked inflows (30,3% in June 2021)
- Solid rebound in non-life business (property & casualty, health, death & disability insurance) (up 21%)
- Ma French Bank: fast pace of customer acquisition, with 20,000 new customers signed up each month, to reach close to 400,000 customers
- Sustained growth in Retail
   Banking fee and commission
   income (up 8.3%)

#### INTERNATIONAL BANCASSURANCE

- Continued strong sales momentum in Europe excluding France and Latin America
- Europe excluding France: premium income up 23%, led by Italy with 3-point growth in contribution of unit-linked sales to total new money to 80%
- Latin America: premium income up 65% at constant exchange rates, led by the Savings/Pensions business
  - New distribution agreement with Caixa Econômica Federal: Caixa Vida e Previdência is now Brazil's second largest pensions provider

#### WEALTH AND ASSET MANAGEMENT

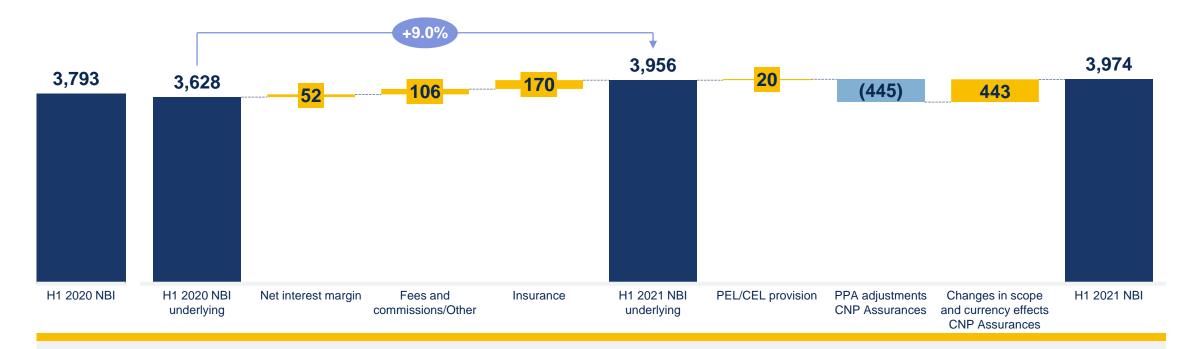
- Fast-growing businesses supported by strong sales momentum and favourable financial markets
- Wealth Management:
  - Deep network (wealth management advisors in 80 post offices), strong sales of off-balance sheet products (x2.3) sustained growth in home loans business (originations up 29%)
  - Fund offer now 100% SRI
- Asset Management:
  - Operational merger with Natixis of insurance-related fixedincome management activities
  - All LBP AM funds labelled SRI

#### CORPORATE AND INVESTMENT BANKING

- Investment Banking, a driver of growth and diversification
- Sustained growth in corporate loan book (up 6%)
- Continued positive momentum in Local Public Sector business
- Rapid growth in the Debt Capital Markets business launched in 2020 (participation in more than 70 debt issues)
- Rapid expansion of Asset & Project Finance business (loan book up 7%)
- Solid trading desk performance



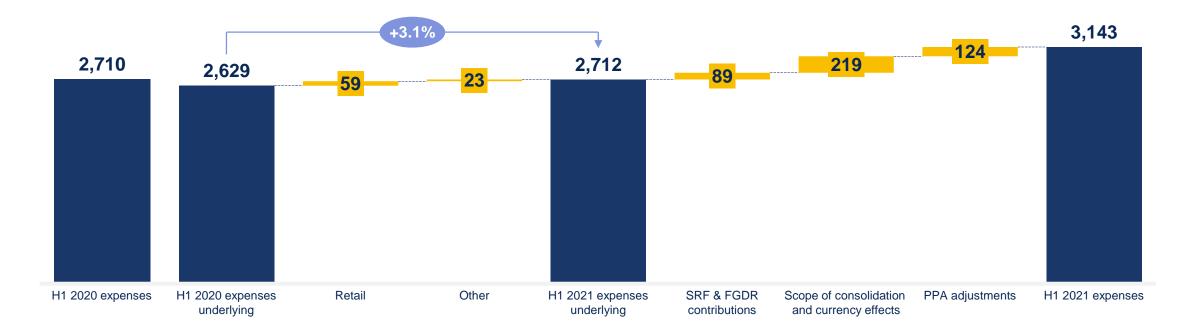
# **GOOD MOMENTUM IN NET BANKING INCOME**



Net banking income up 9.0%<sup>(1)</sup>:

- Despite the €106m negative impact on the deposit margin attributable to the unfavourable interest rate environment, net interest margin rose 4.5% thanks to the retail and commercial lending businesses' resilience (credit margin up €67m)
- Fee and commission income rose 9%, reflecting bank charges and fees for current account services, as well as wealth management and real estate advisory fees
- Net insurance revenue: improved revenue reflecting robust business volumes, increased technical reserves and an 11.0% growth in the ownfunds portfolio

## **COST DISCIPLINE**



Operating expenses up 3.1%<sup>(1)</sup>, reflecting the investment trajectory set out in the strategic plan:

- Unfavourable 2020 base effect linked to distribution costs
- Controlled growth in expenditure to support business development, transformation programmes, process and offer digitisation programmes and strengthening of corporate functions



## LOW LEVEL OF RISK, HIGH QUALITY ASSET PORTFOLIO

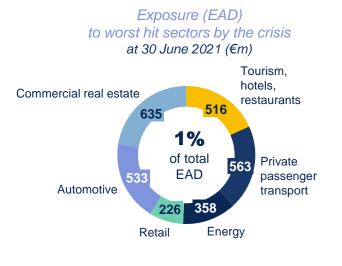
### LOW COST OF RISK



### **HEALTHY LOAN BOOK**

#### CORPORATE LOAN BOOK: €36bn

- Stable NPL ratio (0.56%)
- Exposure to sectors the worst hit by the crisis limited to €2.8bn
- €244m in provisions on these sectors, with increased provisions on solar panel and commercial real estate sectors



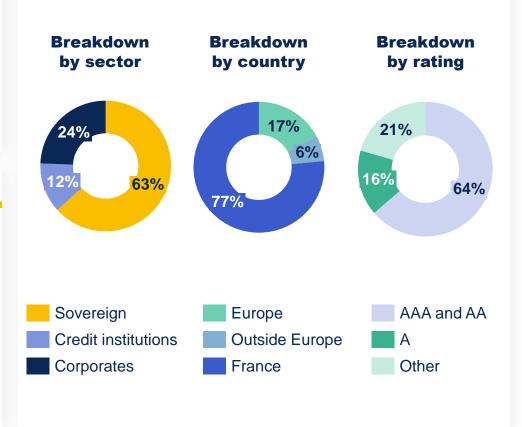


# **HIGH QUALITY ASSETS**

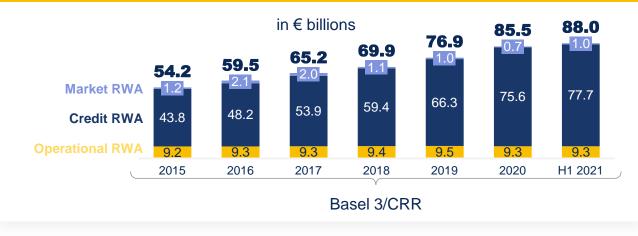
#### **HIGH QUALITY OF LOAN PORTFOLIO**

- A conservative RWA calculation approach using standard method
- Gradual and controlled diversification of lending businesses
- A conservative financing approach, focusing on disciplined management

#### HIGH QUALITY SECURITIES PORTFOLIOS (HTC AND HTCS 2020)



#### CREDIT RISK STILL ACCOUNTING FOR MOST OF TOTAL RWAS





# FIRST-HALF 2021 CONSOLIDATED INCOME STATEMENT

(€m)	H1 2020 reported	H1 2021 reported	
Net banking income	3,793	3,974	<b>+9%</b> <sup>(1)</sup>
Operating expenses	(2,710)	(3,143)	+3.1% <sup>(2)</sup>
Gross operating profit	1,083	831	
Cost-income ratio	71.9%	79.7%	
Cost of risk	(228)	(98)	/ 2.2
Operating profit	855	733	
Changes in goodwill (and gains/losses on other assets)	2,998	2	
Share of profits of equity-accounted companies	663	30	
Pre-tax profit	4,516	765	
Net profit	4,201	465	
Book attributable net profit	4,001	282	
Attributable net profit excluding first-time consolidation entries in 2020 and reversals of purchase price allocations	468	499	+7%
Underlying cost-income ratio <sup>(1)(2)</sup>	73.0%	69.1%	-3.9 pts
RONE <sup>(3)</sup>	8.0%	8.2%	+19 bps

(1) Underlying net banking income, after restatement for changes in consolidation scope, currency effects, reversals of purchase price allocations, PEL/CEL effect and ALM methodological review in 2020
 (2) Underlying operating expenses, after restatement for changes in consolidation scope and currency effects (CNP Assurances), reversals of purchase price allocations, SRF/FGDR contributions
 (3) RONE = Attributable net profit/Average risk-weighted assets capitalised at 14% (computed excluding badwill and PPA)





# H1 2021 BUSINESS & FINANCIAL PERFORMANCES

# PERFORMANCES BY BUSINESS SEGMENT



## **NEW PRESENTATION BY BUSINESS SEGMENT**

### **Presentation organised around four business lines**

Consistent with the new group bancassurance structure and the focus of the 2030 strategic plan

Permits assessments of the business lines' underlying performance

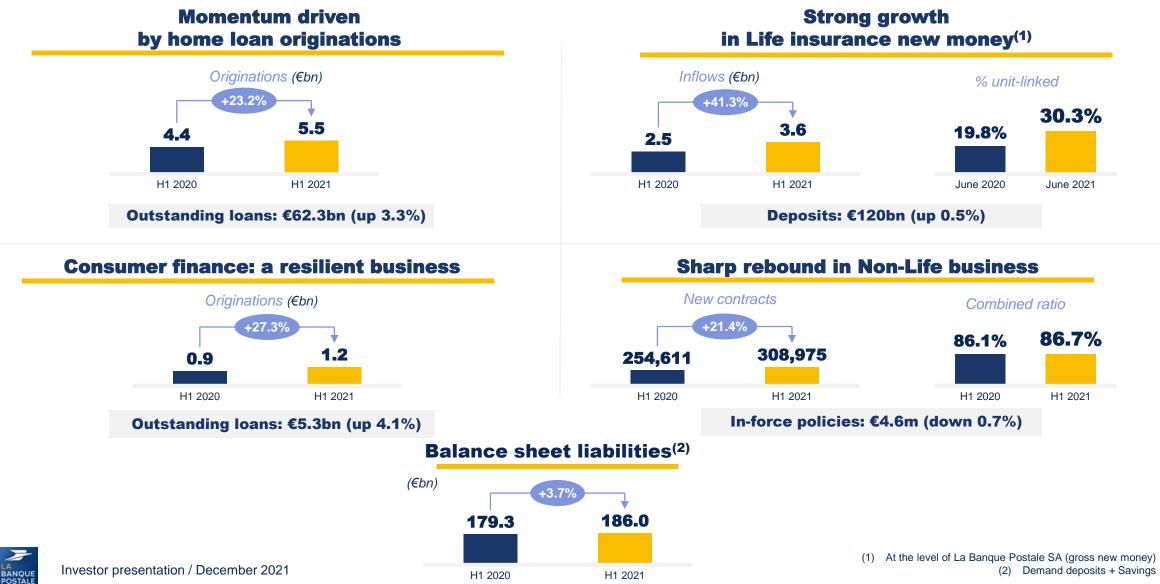


### **Contribution to business segments' attributable net profit**

60%	12%	6%	22%
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## **BANCASSURANCE FRANCE: BUSINESS INDICATORS**



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### **BANCASSURANCE FRANCE**

### **FINANCIAL RESULTS**

(€m)	H1 2020	H1 2021	% change	% change (constant scope basis <sup>(1)</sup> )
Net banking income	2,574	3,135	21.8%	8.3%
Operating expenses	(2,120)	(2,318)	9.3%	4.0%
Gross operating profit	454	817	79.9%	28.1%
Cost of risk	(79)	(25)	-68.0%	-70.3%
Operating profit	375	791	x 2.1	48.9%
Pre-tax profit	442	816	84.8%	42.2%
Attributable net profit	205	371	80.6%	48.4%

- Net interest margin on loan book up 34%
- Net interest margin on deposits affected by the level of interest rates
- 8% increase in fees and commissions (routine banking transactions and account keeping)
- Significant contribution by the insurance business (up 16%), led by sustained growth in Life premiums (up 41%), especially from unitlinked sales (x2)
- Higher general operating expenses due to low basis of comparison in 2020; increase in line with strategic plan trajectory
- Sharply lower cost of risk
- Contribution to attributable net profit up 48% like-for-like

# **A LEADING BANCASSURER IN INTERNATIONAL MARKETS**

STRONG PRESENCE IN LATIN AMERICA AND IN EUROPE

> **1**8 COUNTRIES

ES.6BN PREMIUM INCOME H1 2021



Largest international market

Presence since 2001

#2 in pensions (market share: 22.1%)

#2 in consumer finance term creditor insurance

**#5** in death/disability insurance



- New operating structure deployed: Caixa Vida e Previdencia (exclusive distribution agreement with CEF until 2046)
- Finalisation of the exclusive consórcio distribution agreement with CEF (in force until 2041)



2<sup>nd</sup> largest international market

 CNP UniCredit Vita's positions strengthened with the agreement to acquire Aviva's life business: life market share doubled to 6%

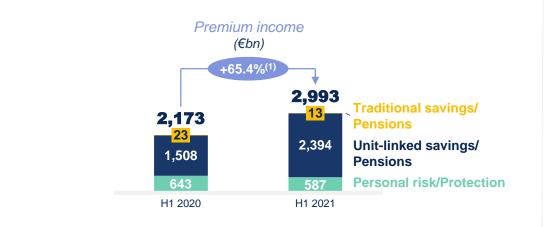


Presence in 12 European countries through CNP Santander (consumer finance term creditor insurance)



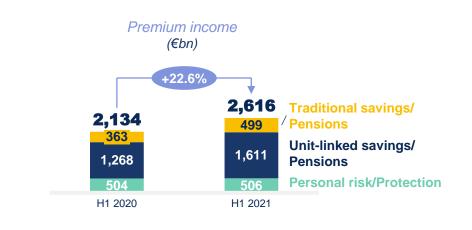
# **INTERNATIONAL BANCASSURANCE: BUSINESS INDICATORS**

### Latin America: strong growth led by pensions business





### Europe excluding France: growth in all segments









(1) Change at constant exchange rates 32

## **INTERNATIONAL BANCASSURANCE**

### **FINANCIAL RESULTS**

(€m)	H1 2020	H1 2021	% (reported)	% (constant scope and forex basis <sup>(1)</sup> )
Net banking income	490	577	17.7%	-1.7%
Operating expenses	(121)	(213)	76.3%	-11.3%
Gross operating profit	369	364	-1.5%	1.4%
Cost of risk	1	(3)	n/a	n/a
Operating profit	371	361	-2.6%	0.2%
Pre-tax profit	371	362	-2.5%	0.0%
Attributable net profit	89	73	-18.0%	-1.9%

- Profit up 44% in Europe, reflecting business growth, higher interest income, and the low basis of comparison created by Covid-related reserves booked in 2020
- Profit down 12% in Latin America, with higher loss ratios (due to Covid-19) and lower investment income offset by increased business volumes and higher margins on pensions products. Cost-saving plan rolled out during the period
- Contribution to attributable net profit down 2% likefor-like, with revenue down 1.7% due to the growing impact of the Covid-19 crisis on Latin America
- General operating expenses down 11.3%

# **WEALTH AND ASSET MANAGEMENT: BUSINESS INDICATORS**

### **Recognised performance**





Two funds in LBP AM's SRI range ranked among the top five funds in the European and American Equities category (20,000 funds analysed)

# M RNINGSTAR®

Over 33 funds managed by LBP AM awarded 4 or 5-star ratings





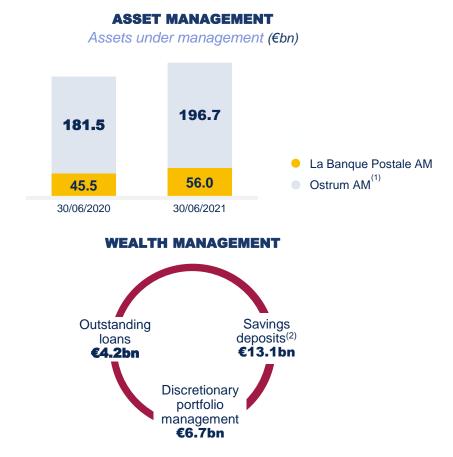
### A total commitment to SRI



#### LA BANQUE POSTALE

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### **Increased assets under management**



Managed assets of 45%-owned Ostrum AM attributable to La Banque Postale Asset Management
 (2) Management reporting data 34

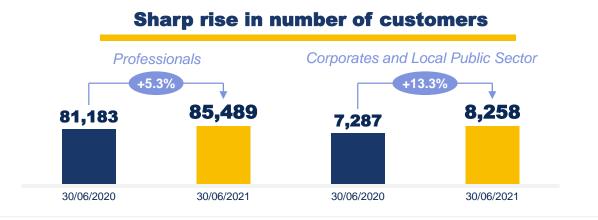
# WEALTH AND ASSET MANAGEMENT

### **FINANCIAL RESULTS**

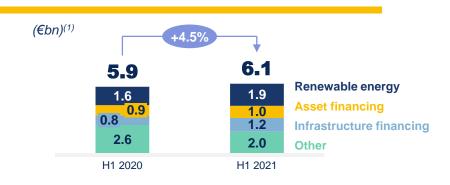
(€ <i>m</i> )	H1 2020	H1 2021	% change
Net banking income	130	146	12.0%
Operating expenses	(89)	(88)	-1.0%
Gross operating profit	41	58	39.7%
Cost of risk	(1)	0	n/a
Operating profit	41	58	42.8%
Pre-tax profit	41	64	54.5%
Attributable net profit	23	39	71.5%

- Revenue up 12%, with:
  - Wealth Management: very strong sales of offbalance sheet products, discretionary asset management services and home loans
  - Asset Management: net new money of more than €1bn, mainly from institutional investors for investment in diversified asset classes and bonds, reflecting buoyant market conditions
- Decline in administrative costs
- Higher contribution to attributable net profit from both Wealth Management (up 88%) and Asset Management (up 55%)

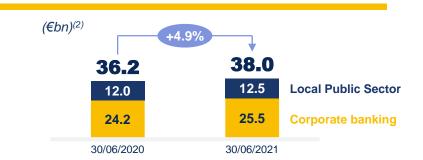
# **CORPORATE AND INVESTMENT BANKING : BUSINESS INDICATORS**



#### **Higher project finance volumes**



#### **Expanded loan book**



### Local Public Sector: an efficient OTD model<sup>(3)</sup>



#### + Participation in 70 private and public placements in the corporate, financial and public sectors

LA BANQUE POSTALE

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# **CORPORATE AND INVESTMENT BANKING**

### **FINANCIAL RESULTS**

(€ <i>m</i> )	H1 2020	H1 2021	% change
Net banking income	424	571	34.8%
Operating expenses	(299)	(312)	4.1%
Gross operating profit	124	259	x 2
Cost of risk	(133)	(71)	-46.8%
Operating profit	(8)	189	n/a
Pre-tax profit	(8)	189	n/a
Attributable net profit	(6)	135	n/a

- Strong growth in revenue from corporate banking (up 16%) and cash management services (up 16%), coupled with strong trading desk performance in a favourable financial market environment
- All customer segments contributed to revenue growth
  - Positive contribution to attributable net profit of €135m (vs. negative contribution of €6m in 2020), supported by sustained growth in net banking income (up 35%) and significantly lower cost of risk vs H1 2020

BANQUE

# **CORPORATE CENTRE**

### **FINANCIAL RESULTS**

<i>(€m)</i>	H1 2020	H1 2021
Net banking income	175	(454)
Operating expenses	(81)	(212)
Gross operating profit	94	(666)
Cost of risk	(17)	0
Operating profit	77	(666)
Changes in goodwill (and gains/losses on other assets)	2,999	0
Share of profits of equity-accounted companies	594	0
Pre-tax profit	3,670	(666)
Attributable net profit	3,690	(336)

First-time consolidation entries in 2020: €3,593m favourable impact on goodwill/gains and losses on other assets

Reversals of purchase price allocations<sup>(1)</sup>: €157m \_ unfavourable impact on attributable net profit, including unfavourable impacts of €305m on net banking income and €104m on general operating expenses, partly offset by favourable impacts on tax and non-controlling interests

Single Resolution Fund (SRF)/Fonds de Garantie des Dépôts et de Résolution (FGDR) contributions of €61m in 2020 and €89m in 2021, included in general operating expenses

ALM: methodological review in 2020

Other

(1) Adjustment of goodwill based on the purchase price allocation (remeasurement of CNP Assurances assets and liabilities at their acquisition-date fair value and amortisation of the adjustments over the useful lives of the acquired assets and liabilities).



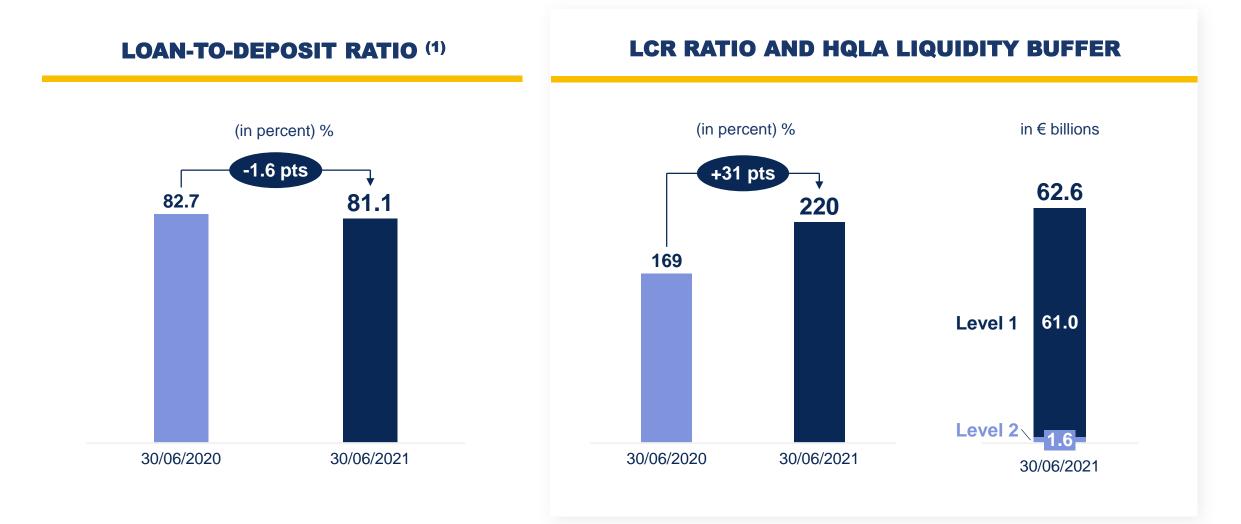


# **BALANCE SHEET**

#### BALANCE SHEET AT 30 JUNE 2021 (€bn) **KEY POINTS** 754 754 Regulated Balance sheet: €754bn, x2.8 66 **Regulated savings** 82 savings transferred to CDC accounts Customer vs December 2019 following deposits/ savings **Retail home loans\*** 70 the consolidation of CNP Assurances Customer deposits/ Corporate real estate loans v 12 €212bn 130 savings excluding 31 Other customer loans regulated savings 24 Amortised cost portfolio 41 **Debt securities** — Customer deposit base: €212bn 45 Repos Assets excluding Regulated savings accounts (Livret A, LDDS, **FVOCI** portfolio 223 regulated savings LEP) centralised with CDC with a 10-year phasetransferred to CDC in period to absorb the liquidity it will receive in €688bn return<sup>(1)</sup> Insurance company 385 technical reserves and shadow accounting reserves Short term assets 278 Other customer deposits: and central bank deposits Mainly home-savings plans and accounts giving **Provisions and** rise to a future lending obligation 27 other liabilities 49 43 Others Own funds and hybrids Equity Assets & Liabilities

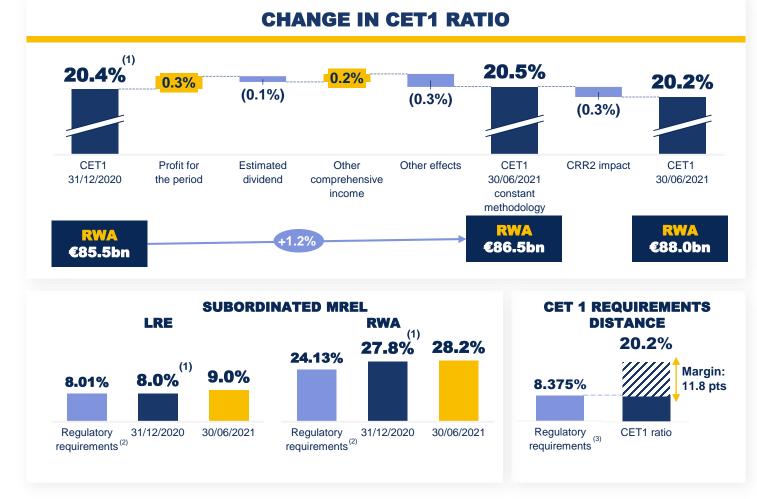


\* Including Dutch mortgage loan portfolio (€3.9bn) Since January 2018, LBP is no longer allowed to overcentralise its Livret A deposits, but will benefit from a 10-year phase-in period to absorb the liquidity it will receive **ROBUST LIQUIDITY RATIOS** 

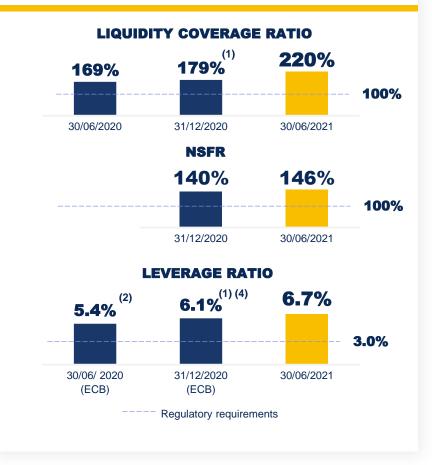




# **A VERY ROBUST BALANCE SHEET STRUCTURE**



#### **KEY INDICATORS**



(1) Including estimated dividends of €180m
 (2) Applicable in January 1, 2024
 (3) P2G requirement
 (4) 50% of centralised savings excluded by decision of the ECB



# **CAPITAL REQUIREMENTS**

### **CET1 RATIO**

The required consolidated CET1 Ratio notified by ECB as from 1 April 2020 is 8.375%, breaking down as follows:

- 4.50% for CET1
- 1.125% for Pillar 2 additional own funds (Pillar 2 Requirement)
- 2.50% for the capital conservation buffer (CCB) Pillar 1
- 0.25% for the buffer for Other Systemically Important Institutions (O-SIIs)
- <0.01% for the countercyclical buffer (CCyB)</p>



### **TIER I RATIO**

The required Tier 1 Ratio notified by ECB applicable as from 1 April 2020 is 10.25%, breaking down as follows:

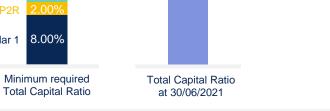
- 8.375% for applicable CET1 overall capital requirement
- **1.875%** for Additional Tier 1 (ATI)



Margin +11.4 pts

### **TOTAL CAPITAL RATIO**

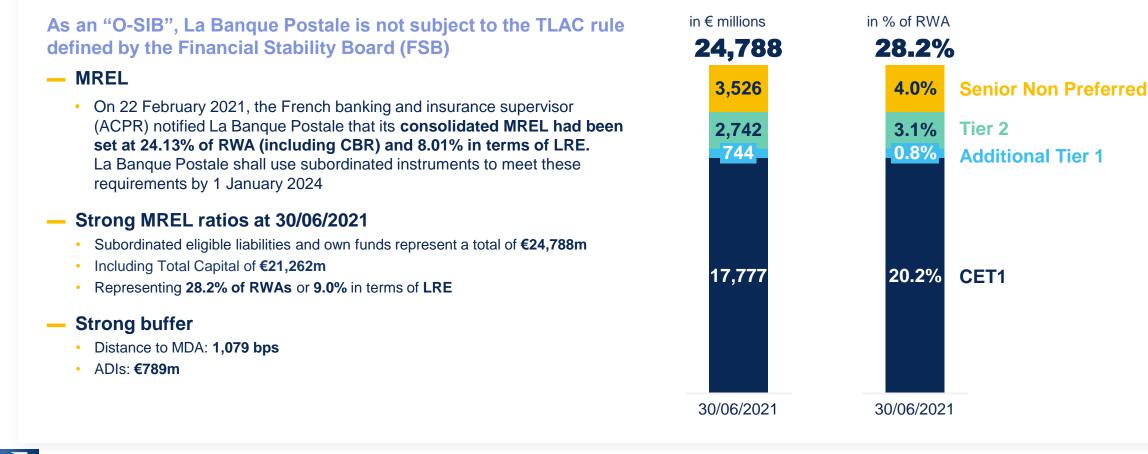






# **MREL SUBORDINATED ELIGIBLE LIABILITIES AND OWN FUNDS**

### **ELIGIBLE LIABILITIES AND OWN FUNDS AT 30 JUNE 2021**





# **REGULATORY INDICATORS WELL ABOVE REQUIREMENTS**

	CAPITAL		LEVERAGE	LIQUIDITY		
	CET1	TIER 1	TOTAL Capital	LEVERAGE RATIO	LCR	NSFR
2020 REQUIREMENTS	9.25% <sup>(1)</sup>	10.75% <sup>(1)</sup>	12.75% <sup>(1)</sup>	N.A.	>100%	>100%
<b>2020</b> RATIOS	20.4%	21.3%	24.5%	6.1% <sup>(2)</sup>	179%	140% <sup>(3)</sup>
<b>2021</b> REQUIREMENTS	8.375%	10.25%	12.75%	N.A.	>100%	>100%
H1 2021 RATIOS	20.2%	21.0%	24.2%	6.7%	220%	146% <sup>(4)</sup>
	$\bigotimes$	$\bigotimes$	$\bigotimes$	$\bigotimes$	$\bigotimes$	$\bigotimes$
Investor presentation / D	December 2021			2020	<ul><li>(2) 50% of centralised savings</li><li>(3) Calculated und</li></ul>	pact of CRDV on P2R calculation ing Countercyclical Capital Buffer excluded by decision of the ECB der the BCBS requirements (QIS) ed under the CRR2 requirements

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# **DIVERSIFIED FUNDING SOURCES TO SUPPORT LENDING GROWTH**

### **FUNDING POLICY PRINCIPLES**

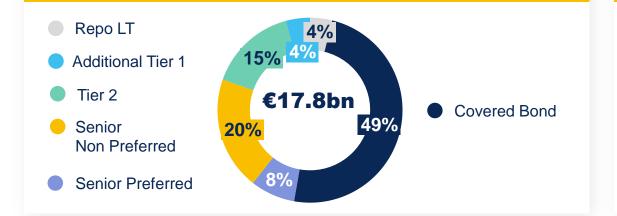
- Reaching full AT1 and T2 buckets
- Respecting MREL

An inaugural social bond issue underscoring La Banque Postale's commitment to becoming a regular issuer under its green and social bond framework was completed in 2021

#### 2021-2023 FUNDING PLAN

	2021	2022	2023
AT1	EUDCET €750m	EXPE(	€750m
Т2	€750m <sup>(2)</sup>	€750m	€500m
SNP	€750m <sup>(2)</sup>	€750m	€750m
СВ	€750m <sup>(3)</sup>	€750m	€750m

#### WHOLESALE FUNDING SOURCES (1)



#### **2021 ISSUANCES**

#### La Banque Postale SA

- Senior Preferred (SP): €212m (of which €211m Structured Notes)
- Senior Non Preferred (SNP): €770m
- Tier 2 (T2): €750m

La Banque Postale Home Loan SFH

Covered Bond (CB): €1bn (retained)

+ additional TLTRO3 take up to reach full allowance, as part of the funding mix to support lending to our clients, especially SMEs and local public sector



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# WHOLESALE FUNDING MIX

### WHOLESALE FUNDING SOURCES AND PROGRAMS

### BREAKDOWN OF LIABILITIES AT 30 JUNE 2021

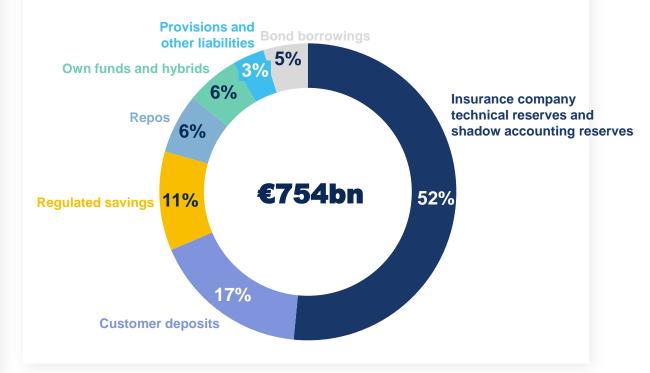
#### **Short Term:**

- Interbank funding: Neu CP and ECP programs
- Repos: Large portfolio of high quality securities with access to dealing platforms and bilateral trading

#### Medium to Long Term:

- EMTN Covered bond program and German law registered CB through LBP Home Loan SFH
- EMTN and Neu MTN program
- French Structured Notes program
- Agreement with SFIL/CAFFIL to refinance French local authority loan originations
- Access to EIB (European Investment bank) long-term funding
- Long term Repos

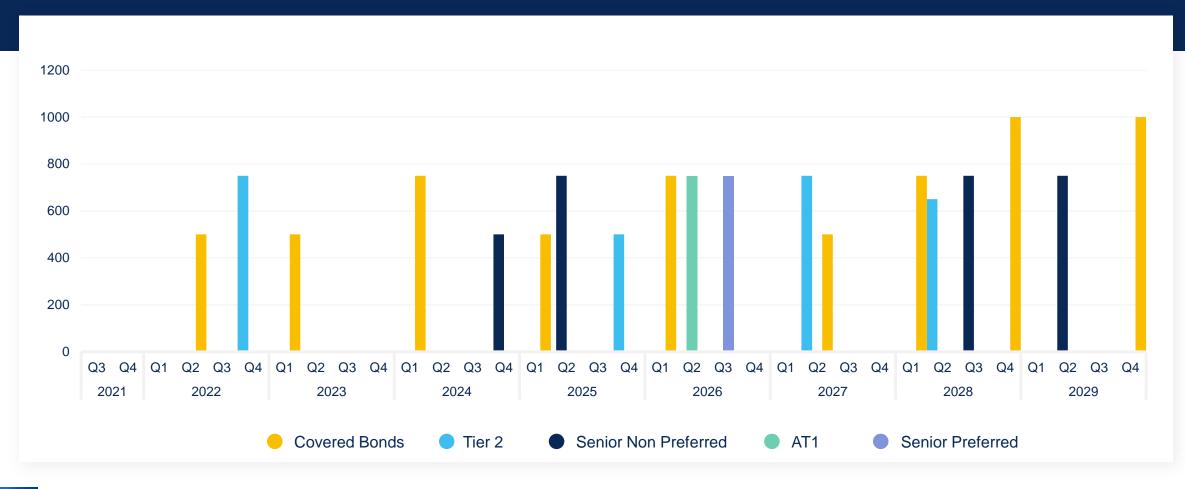
La Banque Postale's EMTN program is also used for **retail structured notes** issuance, with €1.3bn outstanding as of 30 June 2021





# **DEBT MATURITY SCHEDULE**

### **DEBT MATURITY SCHEDULE AT 30 JUNE 2021 - BENCHMARKS** (in € millions)





# **STRONG SUPPORT FROM GROUPE LA POSTE**

#### **CAPITAL MANAGEMENT PRINCIPLES**

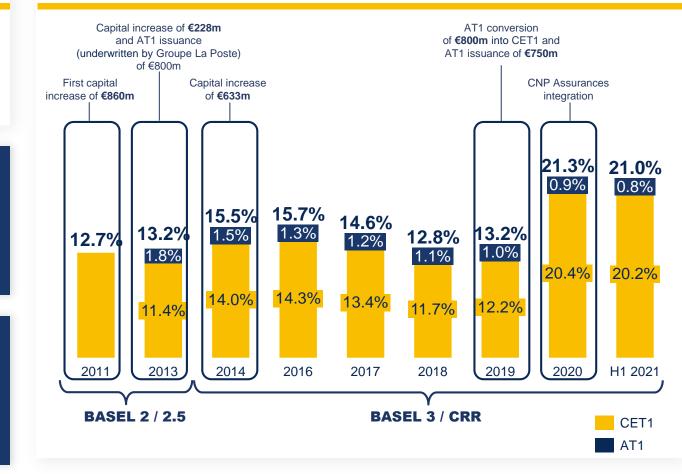
#### Committed to maintaining adequate solvency levels and supporting La Banque Postale's development, as evidenced by several capital injections

... BASED ON CONSERVATIVE SOLVENCY CALCULATIONS ASSESSING PILLAR 1 RISK using the standard approach

... AT1 ISSUANCE IN H2 2019 AND CAPITAL INCREASE IN H1 2020

#### PERPETUAL AT1 BOND ISSUANCE of €750m, before a capital increase of €1.968m <sup>(1)</sup>

### LA BANQUE POSTALE'S TIER 1 RATIOS AND GROUPE LA POSTE SUPPORT







# CORPORATE SOCIAL RESPONSIBILITY



## **CORPORATE SOCIAL RESPONSABILITY: A COMPREHENSIVE APPROACH**

### GOVERNANCE

Environmental and Social responsibility oversight at the highest level

### **OBJECTIVES**

Helping to steer a just transition

### **ACHIEVEMENTS**

A proven leader in sustainable finance

# **HELPING TO STEER A JUST TRANSITION FOR OUR CUSTOMERS**



Transformation & innovation to offer products and services dedicated to steering a just transition

- Financing the energy transition and responsible consumption: deployment of Carbo, a digital tool allowing clients to measure the carbon impact of their consumption
- Addressing social inequalities: development of initiatives in support of vulnerable customers and ongoing commitment to providing essential banking services to people who would otherwise have been excluded
- Transforming finance to systematically integrate sustainability considerations: deployment of the Impact Weighting Factor, a ground-breaking proprietary indicator measuring the environmental, social and regional impact of lending and investing transactions

# **HELPING TO STEER A JUST TRANSITION FOR THE COMMUNITY**



Defining and monitoring engagement policies

- Enabling our climate policy in order to reach net zero emissions by 2040 across all businesses
- Ensuring our policies and actions fully contribute to the UN's SDG, as per our commitment to adhere to the UN's PRB
- Ensuring transparent disclosures of our engagements through best of breed reporting



# **CO-WORKERS: AT THE HEART OF THE STRATEGIC PROJECT**



A bank that is proud of the engagement and expertise of its employees <sup>(1)</sup> who are closely involved in deploying the strategic plan  New leadership model aligned with strategic challenges & incorporating service quality: increase empowerment and rewarding initiatives to improve responsiveness to customers; the just transition: involve employees in deploying the community engagements platform (internal consultation)

**100%** of managers trained in the new leadership model

 Collective performance: sharpen focus on value-added tasks by digitising customer experiences and processes, develop individual and collective skills, deploy agile working methods (cross-functional test & learn; increased collective intelligence), deploy short decision-making paths, ensure transparent disclosure of our engagements

Over 300,000 training days per year

Attractive employer brand: flexible working arrangements
to promote a better quality of life, personalised mobility plans to offer
employees diversified and enhanced opportunities fostering a fulfilling career,
Policies to attract and retain "digital natives", responsible employment
policies promoting diversity, gender balance and integration

Employee NPS of +20<sup>(2)</sup>

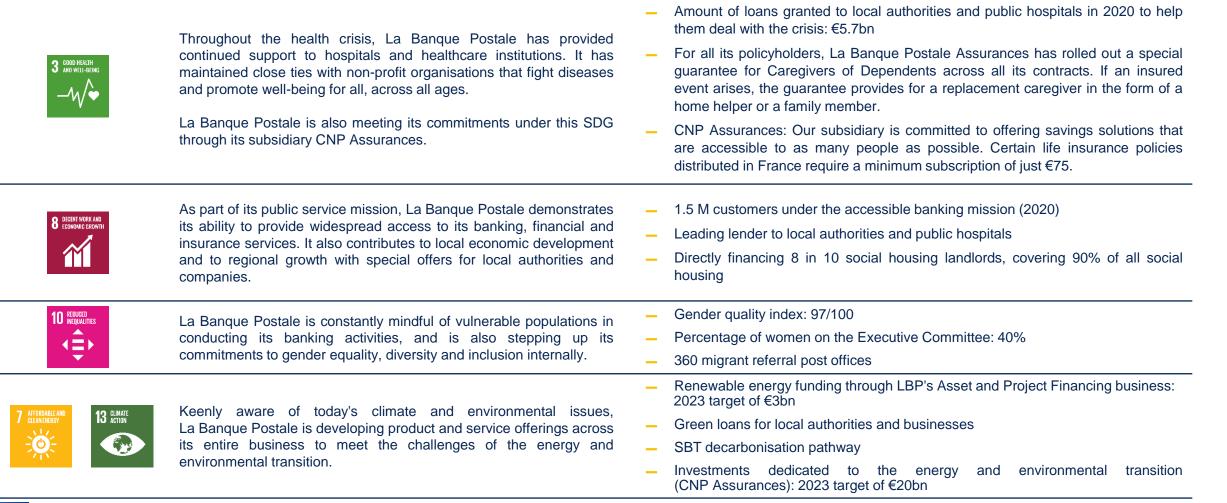
(1) La Voix du Client: LBP among the top 3 for friendliness and people skills
 (2) Target Net Promoter Score for 2025, based on the question "Would you recommend La Banque Postale as an employer?"

BANQUE

# **A CSR STRATEGY IN LINE WITH THE UNITED NATION'S SDGS**

### LA BANQUE POSTALE'S STRATEGY

### EXAMPLES





# **DIVERSITY & GENDER EQUALITY IN ACTION**

### **KEY FIGURES**

### 27,745 employees

#### 61% women

57% of executives are women

39% of strategic executives are women

38% of Executive Committee members are women

Gender pay ratio of 97:100 (77:100 in 2018)

### 3% disabled employees <sup>(1)</sup>

927 disabled employees supported in 2020

### **KEY INITIATIVES**

- Specific budgets to promote gender equality, reduce the pay gap and ensure equal pay for equal jobs
- A series of agreements signed in the areas of disability, diversity and gender equality in the workplace
  - Major social advances benefiting parents in the latest Diversity and Gender Equality agreement: La Banque Postale reiterated the commitments made in favour of parenting by supporting changes in family structures, granting all parents the same rights regardless of their gender.
- Disability and Diversity mission (now called "Diversity and Inclusion" mission) launched in 2008
- Diversity training to help raise employee awareness and promote a better understanding of challenges involved
- 205 initiatives carried out in 2020 to support disabled employees
- Initiatives by Groupe La Poste rolled down at La Banque Postale level (signing of the Social agreement on youth and senior employment, of the "Autre Cercle" charter - a charity which defends LGBT rights - signing of the Cancer & Jobs Charter...)

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# **A PROVEN LEADER IN SUSTAINABLE FINANCE & INVESTMENT**

#### SUSTAINABLE PROJECT FINANCING

A €23bn achievement in financing energy transition projects <sup>(1)</sup>

- — €2bn worth of energy transition projects financed in 2019-20 by Corporate & Investment Banking
- Over €1bn worth of green loans refinanced by green bonds granted to local authorities in the past 18 months
- €3bn in thematic green investment funds at LBP AM
- €17.2bn worth of green investments (CNP Assurances)

# La Banque Postale's operational scope carbon neutral since 2018

#### SUSTAINABLE FUNDING POLICY

Commitment to become a sustainable issuer

- first green bond issued in 2019 (€750m)
- first **social bond** issue in 2021 (€750m)
- further issuances planned

#### SUSTAINABLE ASSET MANAGEMENT

Innovative GREaT (Governance, Energy and Economic Transition and Territories) proprietary ESG screening methodology for all asset classes at LBP AM

SRI label awarded to 100% of eligible LBP AM funds and 100% of assets under advisor-directed management by BPE

**Signatory of:** Principles for Responsible Investment (2009), Principles for Sustainable Insurance (2012), Principles for Responsible Banking (2019), Collective Commitment to Climate Action (2019), Equator Principles (2019), Net-Zero Asset Owner Alliance (2020), Net-Zero Asset Managers Initiative (2021), Net-Zero Banking Alliance (2021)



# **CONTRIBUTION TO THE JUST TRANSITION: HEIGHTENED CSR** COMMITMENT



organised with all La Banque Postale stakeholders on 29 June 2021: 2.3 million people connected via social networks

#### **CUSTOMERS**

- Successful community consultation promoted through a new advertising campaign: some 200,000 votes as of end-July 2021; customers were asked to give their opinion on LBP's future offers



- Innovative community offers (positiveimpact consumer loans, partnerships with Carbo and Plüm énergie, etc.)
- Accelerated rollout of the digital strategy
  - 8.3 million on-line service users per month (up 12%)

#### COMMUNITY

- Broader access to positive-impact finance: initial uses and methodological framework defined for the Impact Weighting Factor (2IG) in connection with the strategic partnership with WWF France Q



- La Banque Postale obtained the highest score (10/10) based on the criteria used by the Reclaim Finance NGO's Coal Policy Tool to assess French financial institutions
- La Banque Postale elected to the UN steering group Net-Zero Banking Alliance representing 34 European banks

#### **CO-WORKERS**

- Launch of an internal participative consultation process to increase La Banque Postale's community engagement



- 30,000 participating employees
- More than 800 project suggestions
- End-2021: priority initiatives to be launched (promoting eco-friendly behaviours, promoting soft mobility, etc.).



# THE IMPACT WEIGHTING FACTOR: A POWERFUL TOOL

### **OBJECTIVES**

- Measure and manage La Banque Postale's impact on the world (carbon footprint, support for vulnerable customers, etc.).
- Offer solutions that help **business customers to drive their energy, climate and social transformation** and **all customers to build their resilience to environmental, social and regional challenges**, and thereby generate NBI for the bank.

#### **RESOURCES**

- A **conceptual framework** breaking down La Banque Postale's environmental, social and regional impact by issue and market.
- Awareness-raising and training for La Banque Postale employees (lending and/or markets front office teams, customer advisors, etc.).

#### **BENEFITS**

- **Transforming La Banque Postale's balance sheet**: more invested in sectors with a positive environmental and social impact and less exposed to activities/counterparties with negative impacts (fossil fuels, polluting customers, etc.).
- Anticipating trends in **regulations and transparency rules** and assessing and **managing climate** (transition, physical, etc.), environmental, social and governance **risks**.

### **SPECIFIC FEATURES**

WWF

- It gives the bank the means to drive its transition towards sustainable finance, integrate climate risk into its lending activities and anticipate future climate regulations.
- **Multifactorial and modular**, it has been developed with an eye to the future. Adjustments can be made as required and new dimensions can be incorporated. Its modules can be used separately for other purposes.



BANQUE

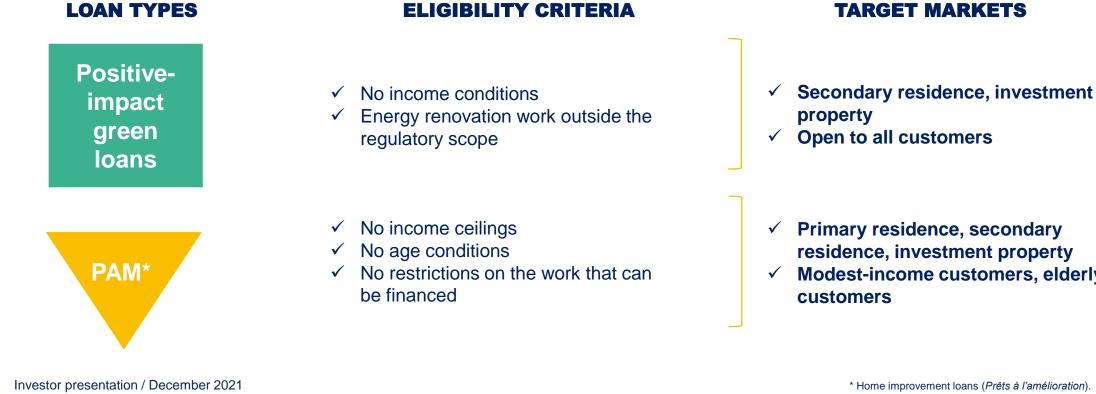
POSTALE

Modest-income customers, elderly customers



#### Energy transition loans, in addition to existing solutions

(e.g., renovation grants from the French State [Maprimerenov] or the regions, interest-free eco-loans [Eco PTZ Travaux, Eco PTZ Habiter mieux])



# **COMMUNITY OFFERING: EXAMPLES OF NEW PRODUCTS (2/2)**

New positive-impact products developed by La Banque Postale Consumer Finance

	POSITIVE-IMPACT CAR LOANS	POSITIVE-IMPACT HOME IMPROVEMENT LOANS
æ	Offer more a	ttractive rates
	to customers buying "cleaner" vehicles	to customers doing home improvements certified to energy savings standards
		ally responsible practices tional mini site and the on-line banking platform
	Offset	Support
	the carbon footprint of two years' worth of driving for all financed vehicles, via projects with a positive climate impact (partnership with Ecoact)	an organisation campaigning against poor housing in France, for every green works loans granted

# THE JUST TRANSITION AT THE HEART OF OUR CORPORATE PURPOSE



Because it was created with the purpose of serving the public, La Banque Postale believes that there can be no long-lasting value creation without redistribution, no economic growth without local prosperity, and no sustainable development without respect for planet boundaries.

By offering quality and accessible services, our purpose is to enable everyone to fulfil their potential and to contribute, through their investment, savings, insurance and consumption choices, to building a society that is more attentive to the planet and all who live on it.

As a **committed banker and insurer**, it is our desire to work towards this **just transition** alongside our **customers** and **employees**.

La Banque Postale is committed to achieving mission-led enterprise status by the end of 2021



# **APPENDICES**



LA BANQUE POSTALE

01	PROJECTED TRANSACTION: ACQUISITION OF CNP SHARES NOT ALREADY OWNED BY LA BANQUE POSTALE	65
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# PROJECTED TRANSACTION: ACQUISITION OF CNP SHARES NOT ALREADY OWNED BY LA BANQUE POSTALE

### **DESCRIPTION OF THE PROJECTED TRANSACTION**

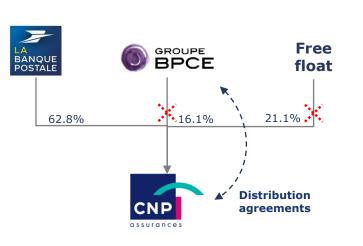
### TRANSACTION SCHEME (1)



- Acquisition of shares owned by BPCE Group (16.1%) by La Banque Postale
- Launch of a simplified public tender offer on the 21.1% remaining shares which would be followed by a squeeze-out and delisting of CNP Assurances shares

Depending on the success of this transaction, La Banque Postale would transfer its non life insurance activities to CNP Assurances making it the one-stop shop for the Group's life and non-life insurance businesses

In addition, BPCE Group committed to extend the duration of its distribution agreements with CNP Assurances







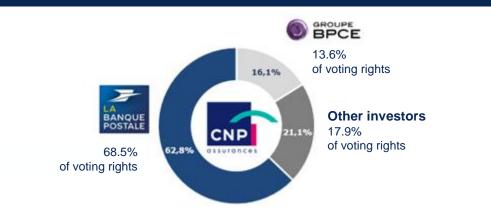
# **CONTEXT OF THE PROJECT**

#### CONTEXT

Strengthening of La Banque Postale shareholding into CNP **Assurances share capital:** 

- Acquisition of shares owned by BPCE (16.1%) by La Banque Postale at \_ € 21.9 per share, reflecting:
  - A 37% premium on the spot close price on 26 October (€16.1)
  - A 50% premium on the 1-month VWAP on 26 October (€14.6)
- Launch of a simplified tender offer which will be followed, if successful, by a squeeze-out of the free-float (21.1%)

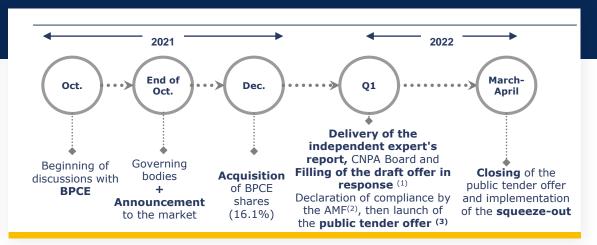
#### **CNP ASSURANCES SHAREHOLDER BASE**



#### **SHARE PRICE: CURRENT VALUATION LEVELS**



#### SIMPLIFIED TIMETABLE



Note: This timetable does not takes into account the regulatory constraints associated with obtaining any regulatory approvals (in France and/or aboard). (1) End of January 2022, (2) Beg/mid-February 2022, (3) Beg/mid-February 2022.



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# **STRATEGIC RATIONALE**

### **1.** Acceleration of La Banque Postale's strategic plan with a reinforced integration of France's leading life insurer

- Operational efficiency consolidation and continuation of strategic alignment of interests for both groups
- Closer ties, promoting day-to-day collaboration between CNP's product design teams and La Banque Postale's commercial teams
- Agility in the responsiveness to increasing clients' needs in terms of personal risks and optimization of customer experience through joint digitalization efforts

### 2. Improvement of La Banque Postale's financial profile

- Significant rise of La Banque Postale's attributable net profit (+0.5 Bn€ by 2022 if CNP is 100%-owned)
- Contribution to the sustainability of Banque Postale Group's development plan and to its dividend generation
- Improvement of La Banque Postale's capital position through an expected growth of its CET1 ratio

### 3. Strengthening of CNP Assurances

- Simplified governance and decision-making processes
- Reinforced support from La Banque Postale to implement transformation projects, develop partnerships both in France and at the international level
- Option to both optimize CNP Assurances and, more broadly, La Banque Postale capital management

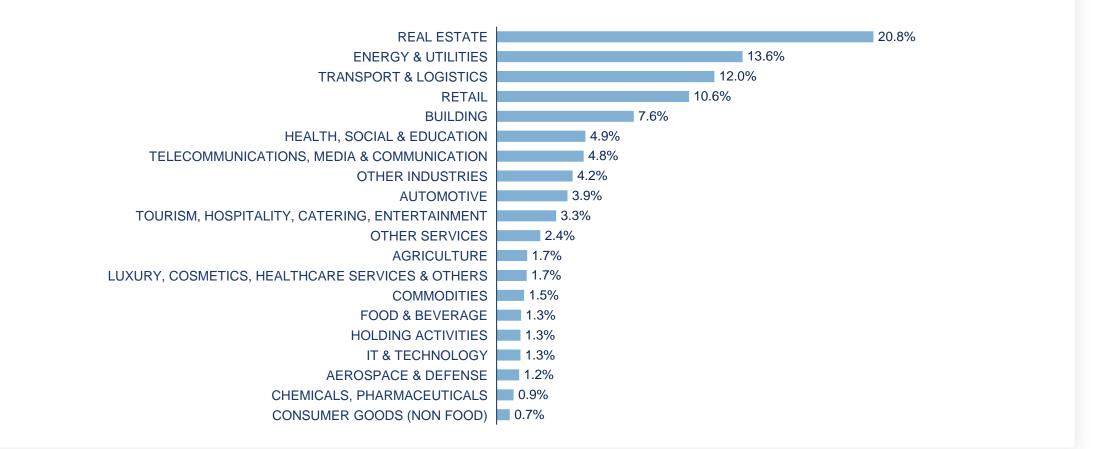
### 4. Removal of CNP Assurances listing which is not useful to development anymore

- Competitive advantage of listing not evidenced compared constraints
- Insufficient technical life of the share (low liquidity and decreasing coverage by equity analysts)
- Removal of the short-term pressure from markets, allowing CNP Assurances to combine day-to-day performance requirements with long-term strategy



# **A SOUND CORPORATE CREDIT PORTFOLIO**

### **CORPORATE LOAN BOOK AT 30/06/2021: €26.1BN**



BANQUE

# LA BANQUE POSTALE HOME LOAN STRATEGY

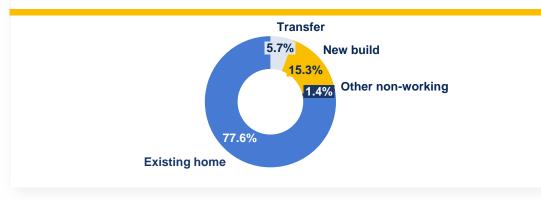
### LA BANQUE POSTALE HOME LOAN BUSINESS

#### Low risk profile customers

- Owner occupiers (88.7%)
- Average term at inception: **19.7 years**
- Fixed rate loans (100%)
- 52.1% of loans at 31 December 2020 were guaranteed by Crédit Logement



### LOAN PURPOSE (2020 ORIGINATIONS)



NON-PERFORMING HOME LOANS



Investor presentation / December 2021

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# LA BANQUE POSTALE HOME LOAN SFH: LEGAL FRAMEWORK

### A STRONG LEGAL FRAMEWORK AND ADVANTAGEOUS TREATMENT FOR INVESTORS

- La Banque Postale Home Loan SFH is a French credit institution, 100% owned by LBP, licensed by the French supervisory authority (Autorité de Contrôle Prudentiel et de Résolution – ACPR)
- Minimum contractual over-collateralisation (OC) of 8.1% versus legally required minimum of 5%, using the same weightings
- Under CRD IV/CRR (article 129) and LCR delegated act, covered bonds with minimum size of €500m rated AA- or better are eligible for inclusion in level 1B for LCR and benefit from a 10% RW
- Covered bonds are secured by a segregated asset pool and a preferential legal claim for covered bond investors
- Absolute seniority for repayment purposes, no early redemption or acceleration
- Regulated covered bonds are exempt from bail-in (BRRD)

### INVESTOR INFORMATION: A DEDICATED WEBSITE

Main information on La Banque • 115 rue de Sèvres - 75006 Paris - France • Credit institution aproved by the French Prudent • Paris Trade and Companies Registry: 522 047 57 • Limited company with Executive and Supervisory • 100% of the capital is owned by La Banque Post • Specific controller: Caliliau Dedouit and Association	ntial Authority (ACP) 570 y Boards
<ul> <li>Statutory Auditors: KPMG - PricewaterhouseCoo</li> </ul>	
Base prospectus and supplement	
See Base prospectus and supplements	



# LA BANQUE POSTALE HOME LOAN SFH: LEGAL FRAMEWORK

### **STRUCTURE OVERVIEW** La Banque Postale (Borrower) **Cover Pool** (French Home Loans) Collateral Collateralised **Principal** and Interest Loans La Banque Postale Home Loan SFH (Covered Bonds Issuer) **Public Issuances Collateralised loans** Private Issuances **Covered Bonds** Covered Bonds (OH) Proceeds **COVER POOL**

### NAMENSSCHULDVERSCHREIBUNGEN DOCUMENTATION

 In June 2014, La Banque Postale established a programme for the issuance of German registered covered bonds, known as Namensschuldverschreibungen or "N-bonds".

 Investors in the N-bonds benefit from strong protection with an absolute priority claim over the SFH's assets (including the cover pool), by law. They are ranked *pari passu* with the SFH's other bondholders.

 The N-bonds are registered covered bonds governed by German law.



# LA BANQUE POSTALE HOME LOAN SFH: A STRONG AND GRANULAR COVER POOL (1/2)

LA BANQUE POSTALE	PR TE
HOME LOAN SFH	

PROGRAMM	Ξ
FERMS	



**COVER POOL** 

(cf. ECBC template: reporting date 26/07/2021 – cut-off date 30/06/2021)

Programme size	€30bn
Rating	AAA by S&P
Currency	€
Listing	Euronext Paris
Governing law	French Law, ability to issue German law-governed Namensschuldverschreibungen
Amount issued	€17,216bn (as at 26/07/2021)
Maturity type	Hard/Soft bullet
Registrar and paying agent for NSV	LBBW
Total outstanding	$f_{22} = 000 \text{ bp} (\text{as at } 26/07/2021; \text{ cut off data } 30/06/2020)$
Total outstanding	€23,000bn (as at 26/07/2021; cut-off date 30/06/2020)
Number of loans	301,101
Number of loans Average loan balance	
Number of loans	301,101
Number of loans Average loan balance	301,101 €76,387
Number of loans Average loan balance Average remaining term	301,101 €76,387 61 months
Number of loans Average loan balance Average remaining term WA LTV	301,101 €76,387 61 months 65%
Number of loansAverage loan balanceAverage remaining termWA LTVIndexed WA LTV	301,101 €76,387 61 months 65% 59%



# LA BANQUE POSTALE HOME LOAN SFH: A STRONG AND GRANULAR COVER POOL (2/2)





# **COVERED BONDS: FUNDING PROGRAMME**

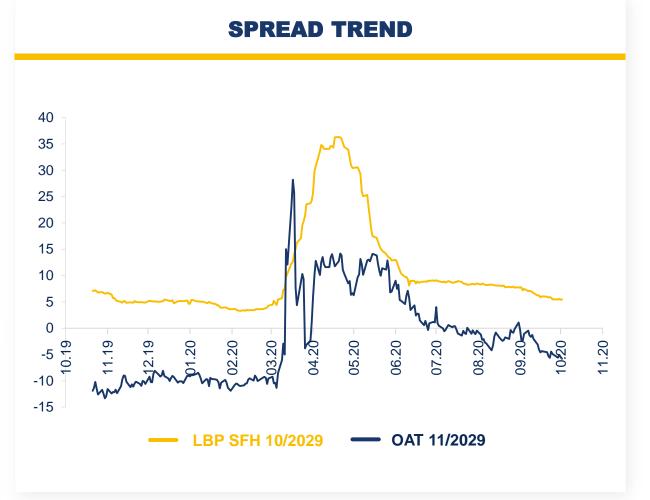
### ISSUANCE

At 30 June 2021	Total	Benchmark	PP's	Retained CB's
Total Issuance	€ 18,948m	€ 9,500m	€ 1,948m	€7,500m
2020 Issuance	€ 5,90m	€ 0,750m	€ 150m	€ 5,000m
2021 Issuance	€ 2,732m	€ 1,500m	€ 232m	€ 1,000m

- ECBC label, with monthly reporting on asset quality available on La Banque Postale's website
- Regular issuance in both benchmark and PP's

### **FUNDING PLANS**

- Limited activity in 2021 due to take up of TLTRO3 full allowance
- Benchmark activity expected in 2022





# **CRÉDIT LOGEMENT / MUTUAL GUARANTEE FUND (MGF)**

Crédit Logement is a **market leader** on the French residential property market, guaranteeing 1 in 3 home loans.

It guarantees home loans, in the form of a joint and several guarantee that **protects the lender against borrower default.** 

In 2020, more than 400,000 homebuyers were covered by a Crédit Logement guarantee, allowing them to finance their property purchase without a mortgage.

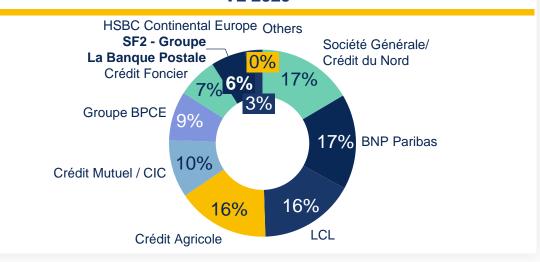
#### **Crédit Logement**

- Outstanding guarantees: €390.4bn corresponding to 3,428,013 loans
- Long-term rating (Aa3/stable by Moody's and AA/low stable by DBRS)
- Backed by the French banking system in the last resort

#### Mutual Guarantee Fund (MGF):

- The Crédit Logement financial guarantee is based on the principle of pooling risk, with each borrower contributing to a Mutual Guarantee Fund (MGF):
  - The MGF provides the funds to repay the bank in case the borrower defaults
  - MGF: €6.4bn at the end of 2020

# CRÉDIT LOGEMENT OWNERSHIP STRUCTURE



### **CRÉDIT LOGEMENT 2020 ANNUAL REPORT**

"The year 2020, with €98bn in guarantee agreements delivered, presents a very respectable result. It is obviously not comparable to the exceptional €127bn of 2019, but far from the first forecasts of market collapse made by some, and finally quite close to the 106 billion of 2018."



# **DYNAMIC ISSUANCE PROGRAMME**

### LISTING OF FINANCIAL INSTRUMENTS ISSUED BY LBP SA AT 30 JUNE 2021<sup>(1)</sup>

Debt	Nominal (€)	Issue date	Coupon	Call date	Maturity	ISIN
SP	750 000 000	12/07/2019	0,250%	no call	12/07/2026	FR0013415692
	500 000 000	16/10/2017	1%	no call	16/10/2024	FR0013286838
SNP	750 000 000	13/07/2018	2%	no call	13/07/2028	FR0013349099
	750 000 000	24/04/2019	1,375%	no call	24/04/2029	FR0013415692
	750 000 000	17/06/2020	0,500%	17/06/2025	17/06/2026	FR0013518024
SNP	750 000 000	23/06/2021	0,750%	no call	23/06/2031	FR00140044X1
	750 000 000	19/11/2015	2,75%	19/11/2022	19/11/2027	FR0013054913
Tier 2	650 000 000	09/06/2016	3%	no call	09/06/2028	FR0013181898
Tier 2	500 000 000	19/10/2020	1%	26/10/2025	26/01/2031	FR00140009W6
	750 000 000	02/02/2021	0,75%	03/05/2027	02/08/2032	FR0014001R34
AT1	750 000 000	20/11/2019	3,875%	20/05/2026	Perp	FR0013461795



# CYBER RISK MANAGEMENT: INTEGRATED IN THE OPERATIONAL RISK MANAGEMENT APPROACH

### **INFORMATION SYSTEMS SECURITY GOVERNANCE BASED ON FOUR FUNDAMENTAL PRINCIPLES**

- 1. Accountability, especially at business line level
- 2. Risk-based approach
- Based on an IS Security risk-acceptance framework
- Application of security policies based on a counter-factual analysis of activities and projects
- Proportionality: the security system is proportionate to the level of risk incurred
- Operational risk map, updated regularly by the risk management function and including information systems risks

- 3. Information systems security controls
- Controls are defined and/or signed off by the Information Systems Security Officer
- Any exceptions are documented and monitored by the Information Systems Security Officer in accordance with the procedure
- Instances of non-compliance are closely monitored and an escalation procedure is implemented where necessary
- 4. Continuous improvement
- Information systems security risks and the related management processes are reviewed annually

Group Cybersecurity Officer reporting to the Operational Risk Director who in turn reports to the Risk Director responsible for the area concerned: entire Group (including CNP Assurances)

#### **Implemented** around

- 1. A Systems Security function deployed across all business lines. Systems Security Officers:
- Appointed within the risk management functions of all business lines and subsidiaries, trained in systems security, to implement the roadmap
- 2. Four committees:
- CSIT (information systems strategy)
- CoSSI (operational risks related to information systems)
- CRC métiers (risk monitoring at business line level)
- CPRG (decision-making at Executive Board level)

- 3. A Group-wide reference framework, approved by the CPRG
- Topic-based policies aligned with the business lines, IS technical guidelines, defined processes (exceptions, labels, etc.)



# **ALTERNATIVE PERFORMANCE MEASURES**

### **ARTICLE 223-1 OF THE AMF GENERAL REGULATION**

Alternative Performance Measures	Definition and method of calculation
NBI excluding the effect of home savings account provisions	NBI restated for provisions or reversal of provisions for liabilities related to home savings accounts (PEL and CEL)
Operating expenses	Sum of operating expenses and net depreciation, amortisation and impairment of property, plant and equipment and intangible assets
Cost-income ratio	Operating expenses divided by NBI adjusted for accrued interest on non-performing loans
Cost of risk (in basis points)	Average retail banking credit risk costs for the quarter divided by outstanding loans at the beginning of each quarter



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LA DUE Investor presentation / December 2021



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